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July 31, 2002

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

Re: Notification of Subscriber Transfer  
CC Docket No. 00-257

Dear Ms. Dortch:

Pursuant to Section 64.1120(e)(2) of the Commission's Rules, this letter provides an update to the notification of the planned transfer of certain local exchange subscribers to BellSouth Telecommunications, Inc. ("BST"). As set forth in its letter notification filed with the Commission dated May 22, 2002, an updated letter notification filed on June 3, 2002, and another updated letter notification filed on June 26, 2002, BST has entered into an agreement with Adelphia whereby BST will acquire some of Adelphia's local exchange customers (resale customers including local toll services).

Pursuant to the June 26, 2002 letter notification, BellSouth planned to begin transferring affected subscribers in Alabama that had not selected an alternative provider beginning August 31, 2002.<sup>1</sup> Due to an unforeseen delay, however, BST will not begin transferring such affected customers in Alabama until after September 5, 2002.<sup>2</sup> Because of this delay, certain sections of the Customer Notification letter to affected customers needed to be modified. Although the changes in the Customer Notification letter to the affected customers do not appear to be

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<sup>1</sup> The June 26, 2002 letter notification described BST's transfer of affected customers for six states, Georgia, Kentucky, Mississippi, North Carolina, Alabama and Tennessee. The transfer of affected customers for all states except Alabama will proceed as described in the June 26, 2002 letter notification.

<sup>2</sup> Because BST realized a delay would occur in transferring affected customers in Alabama, it did not send the Customer Notification letter attached as Exhibit C to the June 26, 2002 letter notification to affected subscribers in Alabama. Accordingly, the Customer Notification attached to this letter will be the first notice affected customers in Alabama will receive.

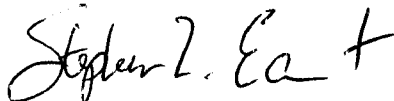
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material,<sup>3</sup> BellSouth is notifying the Commission of this change out of an abundance of caution. BST will provide all transferred local exchange subscribers approximately the same local services they received from Adelphia at BST's approved rate structure. Each affected subscriber will have at least 30 days notice prior to the transfer.

BST certifies that it will provide advance subscriber notice in accordance with section 64.1120(e)(3). Further, BST will comply with the obligations specified in the notice and any other applicable statutory and Commission requirements that apply. The Customer Notification letter, including all attachments to that letter, for customers in Alabama is attached hereto as Exhibit A.

Should you have any questions, please do not hesitate to contact me.

Sincerely,



Stephen L. Earnest

SLE:lb  
Enclosure

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<sup>3</sup> See 47 C.F.R. § 64.1120(e)(2).



August 1, 2002

**NOTICE OF TRANSFER OF TELEPHONE SERVICE**

Dear Adelphia Business Solutions Customer:

As you may know, Adelphia Business Solutions Operations, Inc. and Adelphia Business Solutions of Kentucky, Inc. recently filed for bankruptcy protection and as a consequence, these companies, as well as other Adelphia subsidiaries and affiliates in the BellSouth Telecommunications, Inc. ("BellSouth") region (collectively "Adelphia"), have decided to stop providing your business with local telephone service, local toll telephone service and long distance service on approximately September 5, 2002. In order to ensure that you continue to receive telephone service without disruption, Adelphia and BellSouth have entered into an agreement for BellSouth to provide your local telephone service and local toll service for your business, unless you choose another provider. *Adelphia recommends and endorses BellSouth to be your local telephone and local toll provider.* Upon receipt of this letter you may transfer your local telephone service and local toll service to BellSouth or any other carrier of your choice. If you have not transferred your service to BellSouth or another carrier by **September 5, 2002** (the "Selection Date"), then within the following ten (10) day period (the "Transfer Period"), your local telephone service and your local toll service will be transferred to BellSouth as outlined below in accordance with applicable rules of the Federal Communications Commission ("FCC") and your state public utility commission.

BellSouth looks forward to serving your communications needs with a wide variety of competitively priced products and services. BellSouth offers much more than just local phone service. From wireless to high-speed Internet access, voice messaging, wireless e-mail and more, BellSouth can provide you with a solution that's right for your small business. Since it can all be billed on your BellSouth bill, you will have only one provider to call. At BellSouth, our goal is to deliver the high-quality, affordable products and services you need to maximize your communications and grow your business.

You have a choice in selecting your telephone service provider.

- 1) **If You Select BellSouth by the Selection Date:** Please contact BellSouth at (866) 709-6145 for business local telephone and local toll service as soon as possible. You will be able to retain your existing Adelphia telephone number with BellSouth service. BellSouth will not charge its customary new connection fee or any other change of carrier charges for these regulated services. If you use Adelphia for long distance services and are in Georgia and Louisiana, you can now select BellSouth Long Distance ("BSLD") as your long distance carrier. BSLD has compelling, cost-effective long distance offers that are available where authorized. If you are outside of those two states, you will need to select another long distance carrier as BellSouth is not authorized to provide these services. If you currently use another carrier for long distance service, you will continue to receive your long distance service from the same carrier.

2) **If You Do Nothing by the Selection Date:** If you have not transferred your local and/or local toll service by the Selection Date, these services will be automatically transferred to BellSouth during the Transfer Period at no cost to you, and you will not experience any service outage. In accordance with the applicable rules of the FCC, services will be provided to you as follows:

- a. **Local and Local Toll Services** – BellSouth will provide approximately the same local services as you were receiving with Adelphia at the BellSouth approved rate structure. In addition, BellSouth will not charge its customary new connection fee or any other change of carrier charges for these regulated services. See attached summary of BellSouth local and local toll service terms and conditions for more details. These rates, terms and conditions will be applicable on the date BellSouth becomes your service provider. BellSouth will contact you by mail or telephone to advise of any post-transfer changes. In addition to the rate plans set forth in the summary, BellSouth has attractive pricing programs involving rewards for local service – see attached pricing and promotional materials for details.

**Long Distance Services** – If you use Adelphia for long distance services you must select another carrier, as these services will not be automatically switched. If you use Adelphia for long distance services and are in Georgia and Louisiana, you can, however, now select BSLD as your long distance carrier. BSLD has compelling, cost-effective long distance offers that are available where authorized. If you are outside of those two states, you will need to select another long distance carrier as BellSouth is not authorized to provide these services. If you currently use another carrier for long distance service, you will continue to receive your long distance service from the same carrier.

- b. **Service Adjustments** – You may make adjustments and changes to your service from BellSouth at any time by calling service representatives (per your billing statement).

3) **If You Select Another Provider before the Selection Date:** Please be aware that if you transfer your local service to a provider other than BellSouth, **you may incur a new connection charge**, and you must make arrangements with that service provider to transfer your service prior to the Selection Date.

If you have a preferred carrier freeze which prevents unsolicited changes to your local telephone and local toll service and have not contacted BellSouth or another provider by the Selection Date, the freeze will be lifted and your local and local toll service transferred to BellSouth. Please contact BellSouth to arrange for the freeze protection to be reinstated after the transfer if BellSouth is your carrier.

Adelphia will no longer make any new changes to your Adelphia telephone service. Adelphia has responsibility for handling any outstanding complaints or disputes that may exist between you and Adelphia or another carrier. You will be responsible for any account balance due Adelphia through the date of transfer. After the payment of your final bill to Adelphia, any deposits or credits that may be due to you from Adelphia will be sent to you within 30 days following the discontinuation of your telephone service.

If you have any questions regarding your Adelphia telephone service or the transfer of your service, please direct any questions you may have to Adelphia at the appropriate number listed below.

<b>Adelphia Contacts:</b>	Tampa, FL (877) 780-0884	Mobile, AL (877) 368-5992	Louisville, KY (502) 515-1000	Jackson, MS (601) 914-1200
Lexington, KY (502) 514-1000	New Orleans, LA (504) 569-9220	Raleigh, NC (800) 990-8324	Columbia/Greenville, SC (877) 497-3746	South Florida (877) 208-2483
Nashville/Memphis, TN (615) 263-1100	Baton Rouge, LA (225) 612-1700	Jacksonville, FL (877) 239-6010	Orlando, FL/Charlotte, NC/Atlanta, GA (877) 279-3900	
Norfolk, VA (800) 491-9167	Richmond, VA (804) 915-2500	Roanoke, VA (877) 780-0220	Charlottesville, VA (877) 780-0220	

Adelphia will work with you to attempt to resolve any outstanding issues involving its service. If you have any questions about BellSouth's telephone services or features, please contact BellSouth at (866) 709-6145 or visit our web site at [www.bellsouth.com/smallbusiness](http://www.bellsouth.com/smallbusiness).

BellSouth looks forward to meeting your communications needs. Please see attached terms and conditions for attractive offers concerning BellSouth products and services.

Sincerely,

Adelphia

BellSouth

**BELLSOUTH'S TERMS AND CONDITIONS OF LOCAL TELEPHONE SERVICE AND LOCAL  
TOLL SERVICE – ALABAMA**

As a service to our customers and in compliance with applicable requirements of the FCC and your state public service commission, BellSouth provides the following information concerning the terms and conditions of service:

- 1) Your business unlimited local telephone service will be billed at the following monthly tariff rates for BellSouth's single line flat rate business line service (depending on rate group):

State	Tariff Rate
Alabama	\$35.79 - \$36.23

Prices for additional services such as caller ID, call waiting and voicemail also vary by state, and pricing can be provided by a BellSouth sales associate at (866) 709-6145.

You will pay only \$0.10 - \$0.25 per minute charge for in-state local toll calls, with no monthly fees or usage minimums.

- 2) **Your business can receive a reward of at least 25% from the above BellSouth monthly local telephone service rate and other local tariffed services with a 36-month term election agreement if you qualify\*. If you also subscribe to hunting (rollover) service, you will receive a reward of 100% for this service.** Contact your BellSouth sales associate to inquire about other offers and to help you determine which services are right for you. **Offer expires 7/28/03.**

State	Potential Rate After Reward*
Alabama	\$26.84 - \$27.17

BellSouth also offers Complete Choice for Business, a convenient package that combines unlimited local calling with over 20 additional features, for only \$53 - \$72 per line (depending on your location). This includes popular features such as caller ID, call waiting, call return, 3-way calling, and hunting/rollover (if applicable).

For more information on how BellSouth can help you with all of your telecommunications needs, please call a BellSouth Small Business sales associate at (866) 709-6145, refer to the Customer Guides section of your BellSouth telephone directory, or visit our web site at [www.bellsouth.com/smallbusiness](http://www.bellsouth.com/smallbusiness). You can count on BellSouth to deliver a wide variety of services, products and savings plans to help you stay competitive, so you can focus on what matters most – your business.

\*Only available to BellSouth Small Business customers with monthly spending between \$75 and \$3,000 for local tariffed services (excluding charges for certain services such as hunting and ISDN PRI) and signing a 36-month term election agreement. Rewards will vary; hunting reward may apply; 24-month term election agreement also available for lower rewards. Termination charges may apply. Other offers provide different reward amounts. Other restrictions apply. Customer will receive rewards actually earned. Inquire for details.

**BELLSOUTH'S TERMS AND CONDITIONS OF LOCAL TELEPHONE SERVICE AND LOCAL TOLL SERVICE – ALABAMA**

- 3) Charges for late payment and returned checks – A late payment charge of 1.5-5% (depending on state) is applicable if payment is not made by the next bill date as reference in the Payment Information section of the telephone bill. There is a \$20-25 charge (depending on state) for returned checks. If late payment or returned check charges are applicable, they can be found in the Other Charges section and Monthly Statement section of the telephone bill.
- 4) Deposits and advance payments – If a deposit or advance payment is later required to continue local exchange service with BellSouth, the advance payment will appear in the Monthly Statement section of your telephone bill and the deposit will appear in the Payment Information section of your telephone bill. Information on interest accrual and refund of deposit can be found in the Tariffs and Notifications section of the BellSouth Small Business Services web site ([www.bellsouth.com/smallbusiness](http://www.bellsouth.com/smallbusiness)).
- 5) You may terminate your service at any time, subject to a minimum one-month's billing as set forth in BellSouth tariffs, unless you subscribe to a term election agreement. If you desire a term election agreement, you should receive applicable termination charges.